

Approved by OMB 3060-1122 Expires: March 31, 2018

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hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC's Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission's obligations under Section 6(f)(2) of the NET 911 Act:

A. Filing Information

1. Name of State or Jurisdiction

State or Jurisdiction	
State of Oregon	

2. Name, Title and Organization of Individual Filing Report

Name	Title	Organization
Mark Tennyson	State 9-1-1 Program Manager	State of Oregon, 9-1-1 Program

NOTE: All information provided in this document is based on Fiscal Year 2014-2015 (July 1, 2014 to June 30, 2015)



B. Overview of State or Jurisdiction 911 System

1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2015:

PSAP Type ¹	Total
Primary	43
Secondary	14
Total	57

NOTE: Secondary PSAPs receive no funding from the 9-1-1 tax or assistance from the 9-1-1 Program. No further information about secondary PSAPs is shown or referenced in the remainder of this report.

2. Please provide the total number of active telecommunicators² in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2015:

Number of Active Telecommunicators	Total
Full-Time	854.15
Part-time	Above is full amount including part time, no breakdown of part time.

3. For the annual period ending December 31, 2015, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

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¹ A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), July 29, 2014, at 118, 126, available at https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014 2014072.pdf.

² A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See Master Glossary* at 137.



Amount	\$126,781,435
(\$)	42 of 43 PSAPs reporting

3a. If an amount cannot be provided, please explain why.

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2015 to December 31, 2015.

Type of Service	Total 911 Calls	
Wireline	319,200	
Wireless	1,315,320	
VoIP	82,189	
Other	30,570	
Total	1,747,279	

C. Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms

1.	Has your State, or any political subdivision, Indian tribe, village or regional corporation
	therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism
	designated for or imposed for the purposes of 911 or E911 support or implementation
	(please include a citation to the legal authority for such mechanism)? Check one.

•	Yes	X
•	No	



1a. If YES, provide a citation to the legal authority for such a mechanis	sm.
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State: OR	S 403.200
9-1-1 Spe	cial District: ORS 403.360
	during the annual period January 1, 2015 to December 31, 2015, did your state or namend, enlarge, or in any way alter the funding mechanism.
Amended	statute to allow Prepaid Wireless to be collected from a retail Point of Sale.
	of the following best describes the type of authority arrangement for the collection of 011 fees? <i>Check one.</i>
•	The State collects the fees
•	A Local Authority collects the fees
•	A hybrid approach where two or more governing bodies
	(e.g., state and local authority) collect the fees



3. Describe how the funds collected are made available to localities.

A tax of 75 cents is collected on each circuit or device capable of reaching 9-1-1. Prepaid wireless is collected in the same amount but at retail Point of Sale.

Each quarter the tax is remitted to the Oregon Dept. of Revenue (DOR)

Each quarter the tax is placed in the Emergency Communications Account. From that account up to 1% is returned to DOR for collection service. Then up to 4% is kept by the Oregon Office of Emergency Management, 9-1-1 Program for administration of the Program. Then 35% is placed in the 9-1-1 Subaccount.

The remainder is then Distributed to the forty two 9-1-1 jurisdictions that are the governing authorities of the PSAPs. The breakdown of the Distribution is based on the "per capita" of the cities and counties unincorporated areas. However, each county must be credited with a minimum of 1% of the Distribution.

9-1-1 Special Districts are authorized to levy property taxes for their jurisdictions only.



D. Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent

1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.			
Jurisdiction	Authority to Approve Expenditure of Funds (Check one)		
	Yes	No	
State	\boxtimes		
Local (e.g., county, city, municipality)	\boxtimes		
1b. Please briefly describe any limitations on the approval authority per jurisdiction (e.g., limited to fees collected by the entity, limited to wireline or wireless service, etc.)			
State is limited to expenditure from the 9-1-1 Subaccount to pay for the "backbone" of the statewide 9-1-1 Enhanced call taking for all PSAPs.			
Each 9-1-1 jurisdiction is authorized to spend their distribution for costs that are 9-1-1 related to get the call from the citizen/visitor and to dispatch public safety.			
2. Has your state established a funding mechanism that mandates <i>how</i> collected funds can be used? <i>Check one</i> .			

2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.



(DRS 403.
	e. If you checked NO, describe how your state or jurisdiction decides how collected funds can used.



E. Description of Uses of Collected 911/E911 Fees

1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.

The State of Oregon, 9-1-1 Program expends funds from the 9-1-1 Subaccount for all 43 PSAPs in the state to provide all circuiting, equipment, services required to provide Enhanced 9-1-1 throughout the state including MSAG/GIS services that moves the 9-1-1 call from the citizen/visitor and to make the phone ring at the PSAP.

The PSAP expends funds received through the Distribution for expenditures related to 9-1-1. For the majority of the PSAPs this Distribution is only enough to partially pay personnel costs.

For the fiscal year, the state spent 12.8 million from the 9-1-1 Subaccount for the backbone. 22.6 million was Distributed to the 9-1-1 jurisdictions, again mainly for personnel costs. Which means of the 126.7 million spent to run 9-1-1 in the state, only 35.4 million came from the 9-1-1 tax. The remainder came from local monies.



2. Please identify the allowed uses of the collected funds. Check all that apply.				
	Type of Cost	Yes	No	
	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)			
Operating Costs	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)			
	Lease, purchase, maintenance of building/facility			
Personnel Costs	Telecommunicators' Salaries	\boxtimes		
	Training of Telecommunicators	\boxtimes		
Administrative Costs	Program Administration	\boxtimes		
	Travel Expenses	\boxtimes		
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch		\boxtimes	
-	Lease, purchase, maintenance of Radio Dispatch Networks			
Grant Programs	Unaware of any Grant Programs in the State.	If YES, see 2a.	\boxtimes	



2a. During the annual period ending December 31, 2015, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.		
NA		

F. Description of 911/E911 Fees Collected

1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.

Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance (e.g., state, county, local authority, or a combination)
Wireline	75 cents	State
Wireless	75 cents	State
Prepaid Wireless	75 cents	State
Voice Over Internet Protocol (VoIP)	75 cents	State
Other		

2. For the annual period ending December 31, 2015, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.

Service Type	Total Amount Collected (\$)
Wireline	



	Wireless		
	Prepaid Wireless		
	Voice Over Internet Protocol (VoIP)		
	Other		
	Total	\$39,470,386	
2a. If an amount	cannot be provided, pl	ease explain why.	
3. Please identify a	ny other sources of 911/	E911 funding.	
PSAPs make use of	f local monies to fully fur	nd 9-1-1.	

Question	Yes	No
4. For the annual period ending December 31, 2015, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? <i>Check one</i> .		

4a. If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.



The Distribution to the 9-1-1 jurisdictions is combined with local monies to pay for 9-1-1.



5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent
State 911 Fees	28.02%
Local 911 Fees	
General Fund - State	
General Fund – County Remainder of costs come from local monies.	71.98%
Federal Grants	
State Grants	



G. <u>Description of Diversion or Transfer of 911/E911 Fees for Other Uses</u>

Question		Yes	No
1. In the annual period ending December 31, 2015, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for the purposes designated by the funding mechanism? <i>Check one</i> .			
1a. If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.			
Amount of Funds (\$)	Identify the non-related purpose(s) for which the 911/E911 funds were used. (Add lines as necessary)		



H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question	Yes	No	
1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? <i>Check one.</i>			
1a. If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2015. (Enter "None" if no actions were taken.)			
In the State of Oregon, any public entity making use of public funds is required to annual audits. To our knowledge, no corrective actions have been required for the FY reporting.			

Question	Yes	No
2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's number of subscribers? Check one.	\boxtimes	

2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2015. (Enter "None" if no actions were taken.)



This authority lies with the Oregon Dept. of Revenue who is responsible for collection of the 9-1-1 tax. It is unknown if any audits took place during the annual reporting period.



I. <u>Description of Next Generation 911 Services and Expenditures</u>

Question	Yes	No	
1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? Check one.			
1a. If YES, in the space below, please cite any specific legal authority:			
ORS Chapter 403 was amended in 2015 to include allowance for Next Generation.			

	Question	Yes	No		
	period ending December 31, 2015, has your iction expended funds on Next Generation 911 eck one.	\boxtimes			
2a. If YES, in the space below, please enter the dollar amount that has been expended.					
Amount	\$325,428.04				
(\$)	Expenditure was for related personnel costs to develop RFP and Quality Assurance for moving to an IP network.				



3. For the annual period ending December 31, 2015, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.						
Type of ESInet	Yes No		If Yes, Enter Total PSAPs Operating on	If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?		
			the ESInet	Yes	No	
a. A single, state-wide ESInet		\boxtimes				
b. Local (e.g., county) ESInet		\boxtimes				
c. Regional ESInets		\boxtimes	[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]			
Name of Regional ESInet:						
Name of Regional ESInet:						



4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2015.

State is currently on an Analog Frame Relay Network to allow border to border ALI services. Frame Relay Network will reach end of life by November 2016. RFP has been awarded to provide statewide IP network to be completed before November 2016.

Question		Total PSAPs Accepting Texts	
5. During the annual period ending December 31, 2015, how many PSAPs within your state implemented text-to-911 and are accepting texts?		0	
	Question	Estimated Number of PSAPs that will Become Text Capable	
6.	In the next annual period ending December 31, 2016, how many PSAPs do you anticipate will become text capable?	8 are expected to be involved in Pilot project for Text to 9-1-1.	



J. <u>Description of Cybersecurity Expenditures</u>

Question	Check the appropriate box		If Yes, Amount Expended (\$)	
1. During the annual period ending December 31, 2015, did your state expend funds on cybersecurity programs for PSAPs?	Yes	No		

Question		Total PSAPs	
2.	During the annual period ending December 31, 2015, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or staterun cybersecurity program?	Unknown	

Question	Yes	No	Unknown
3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology Framework for Improving Critical Infrastructure Cybersecurity (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?			



K. Measuring Effective Utilization of 911/E911 Fees

1.	Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or
	NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness
	of the use of 911/E911 fees and charges. If your state conducts annual or other periodic
	assessments, please provide an electronic copy (e.g., Word, PDF) of the latest such report upon
	submission of this questionnaire to the FCC or provide links to online versions of such reports
	in the space below.

N/A	